



Gentell, Inc.
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April 6, 2017

**URGENT: OTC DRUG RECALL- GENTELL SHIELD & PROTECT ANTI-FUNGAL
MOISTURE BARRIER CREAM 4 OZ. TUBES**

Dear Valued Customer:

Gentell, Inc. has issued a voluntary recall for the product and lot numbers listed below:

Product Description	Gentell Product Code	Lot Numbers and Expiration Dates	
Gentell Shield & Protect Antifungal	Gen-23240	2306017	03/19
		2305217	02/19
		2332816	11/18
		2332616	11/18
		2321116	07/18
		2310916	04/18
		2310616	04/18
		2305016	02/18
		2335715	12/17
		2335615	12/17
		2332915	11/17
		2332815	11/17
		2338215	10/17
		2316115	06/17
		2316015	06/17
		2315915	06/17
2310315	04/17		
2306915	03/17		

**URGENT: OTC DRUG RECALL- GENTELL SHIELD & PROTECT ANTIFUNGAL
MOISTURE BARRIER CREAM 4 OZ. TUBES**

Gentell, Inc. is recalling product referenced above due to the active ingredient "Clotrimazole" which cannot be guaranteed. There is also a potential for a skin irritant and an unlikely but possible allergic reaction to the active ingredient, "Clotrimazole".

Our records indicate you have received the product that is subject to the recall. We are notifying our customers to take the following actions:

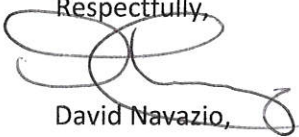
1. If you have the affected stock, discontinue use and quarantine the product listed above that may contain any of the listed lot numbers.
2. To return product, complete the enclosed product "**Recall Acknowledgement Form**" and fax to 215-788-2715 or email to jwebb@gentell.com. A quality representative will contact you with a return goods authorization number (RGA#) and provide instruction for the return of the product(s) to Gentell, Inc.
3. **If you have no affected stock**, please complete the enclosed "**Recall Acknowledgement Form**" and fax to 215-788-2715 or email to jwebb@gentell.com, - attention Quality Control.

This will allow us to verify receipt of this letter.

Please be aware that this recall is being executed with the knowledge of the Food and Drug Administration and we appreciate your assistance.

Please know that Gentell, Inc. is committed to providing safe and quality products. Therefore, we apologize for any inconvenience this action may cause your operation. If you have any questions, please do not hesitate to contact me.

Respectfully,



David Navazio,
Executive Vice President